



COMPUTER SCIENCE INDUSTRY

SEMINAR SERIES 2023

Date: 25 May 2023 | **Time:** 12h00 – 13h00



TechTalk with FNB



PRESENTER 1

Jani Tappan | Senior Data Scientist
Topic: Generative AI: the good and the bad



PRESENTER 2

Joanna Preston | Head of Young Talent
Topic: Graduate opportunities at FNB



PRESENTER 3

Gift Mapote | System Analyst
Topic: Graduate training in System Analysis

Artificial Intelligence (AI) is rapidly transforming the way in which we live, learn, work and even bank. AI-powered solutions enable us to improve customer service and reduce costs. We need to understand the risks of implementing AI in the banking space while also optimizing its role for our customers and stakeholders. This talk explores some key benefits and risks while focusing on generative AI in conversation as an example.

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